

## HOST® Reliant® Warranty/Free DVD Order Form

**IMPORTANT: Warranty will not be valid unless this Warranty Card is completed and returned to Racine Industries, Inc.** This form may also be completed on-line at [www.hostdry.com](http://www.hostdry.com). Fill out all information to receive a **FREE** How To Use DVD.

Reliant® Serial # \_\_\_\_\_

Purchase Date \_\_\_\_\_

Serial number is located on data plate above brush guard/end cover on machine base.

Please print clearly.

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Title: \_\_\_\_\_

Fax: \_\_\_\_\_

Facility/Company: \_\_\_\_\_

HOST Distributor Purchased From: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Sales Rep Name: \_\_\_\_\_

Email: \_\_\_\_\_

Sq. Ft. of Carpet: \_\_\_\_\_

Would you like someone to contact you regarding training for the HOST System?  Yes  No

Please send me a **FREE** How To Use DVD (one per customer).  I already have the DVD.  
(If you have **multiple locations** and need more training DVDs, call the HOST Commercial Supervisor at 1-800-558-9439.)

### Job Function:

- Facility Manager
- Maintenance Executive
- Cleaning Manager
- BSC/Janitorial Services
- Professional Carpet Cleaner
- Other: \_\_\_\_\_

### Type of Facility:

- Office Building
- School/College/University
- Hotel/Motel/Resort
- Hospital
- Nursing Home
- Gov't/Public Building
- Restaurant
- Apartment Building
- Airport
- Other: \_\_\_\_\_



**IMPORTANT: Warranty will not be valid unless the attached Warranty Card is completed and returned to Racine Industries, Inc.** Retain this portion for your records.

## Reliant® Warranty

1. This limited **2 year** Warranty applies to Reliant® machines used in the United States when purchased from a HOST® Authorized Distributor. Outside the United States, machines are warranted by the local Distributor.
2. This machine is warranted to be free from defects in materials and workmanship when used solely for the purpose of pile lifting and HOST dry extraction cleaning of carpets and unsealed grouted floors using HOST Products only. This Warranty applies to original Purchaser only. If machine is sold, transferred or lost, this Warranty becomes invalid.
3. In the event of failure of a part or parts within 2 years from **original purchase date** and upon inspection by the Manufacturer to determine that failure is due to defective materials or workmanship, such defective parts will be repaired or replaced at Manufacturer's expense.
4. This Warranty does not cover damages caused by accident, neglect, or abuse, nor does it cover expendable parts subject to normal wear. These items include but are not limited to the carbon brushes, cleaning brushes and timing belts. Any modification to the equipment by the customer will absolve Racine Industries, Inc., of any and all liability under this Warranty.
5. Machines requiring repair under the Warranty must be sent to the Manufacturer freight prepaid. Repairs will be made and the machine returned to the original Purchaser freight prepaid in the United States.
6. When machines under this Warranty are returned with parts or accessories missing, the Purchaser will be charged for all parts and labor by the Manufacturer. After the Warranty has expired, a rebuilding charge will be quoted after Manufacturer has inspected the machine.
7. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

### Manufacturer:

Racine Industries, Inc.  
1405 Sixteenth Street  
Racine, WI 53403 USA

☎ (800) 558-9439  
☎ (262) 637-4491  
[www.hostdry.com](http://www.hostdry.com)

Copy Reliant® Serial Number Here \_\_\_\_\_